

QUALITY POLICY

# ESPONJAS NKS, S.L.

Having a quality management system for the manufacture and marketing of natural marine sponges and ostrich feather dusters depicts a substantial improvement both for the employees of ESPONJAS NKS, S.L. and for the customers.

The Management of ESPONJAS NKS, S.L. commits to:

- Ensure the compliance with the customer requirements to achieve their greatest satisfaction
- Ensure the adaptation of work processes to the reference standards UNE EN ISO 9001:2015
- Ensure that our staff have the necessary resources and receive the necessary training to carry out correctly the functions of their job
- Ensure the motivation of the company's staff
- Ensure the implementation of the Quality Management System through periodic reviews
- Ensure that the suppliers meet the quality requirements
- Comply with the suitable requirements
- The continuous improvement of the Quality Management System

*“NO COMPANY CLOSED DOWN BECAUSE OF SATISFIED  
CUSTOMERS”*

Mijalis Koutsourais

Managing Director  
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